## TIPS ON HOW TO BE A BETTER HEALTHCARE CONSUMER



82% OF AMERICANS RATE THE QUALITY OF THEIR HEALTHCARE AS EXCELLENT OR GOOD

How would you rate the quality of your insurance? Do you feel like you are getting the most out of your health benefits? Here are some tips to help you become a better healthcare consumer.

KNOW THE BASICS OF YOUR HEALTHCARE PLAN







**Deductable** 

**OOPM** 

**Providers** 

**Programs** 





A Flexible Spending
Account (FSA) or Health
Savings Account (HSA)
account can help you
save money in the long
run by setting aside
pre-tax dollars to pay
for medical expenses.

USE IN-NETWORK PROVIDERS

Look for doctors and medical providers who are in-network. You can usually find in-network providers by looking them up on your insurance website or app.



If you need a medical procedure or surgery, you may want to consider visiting another doctor for a second opinion.



**GET A SECOND OPINION** 

88%
OF PATIENTS WHO SOUGHT A SECOND OPINION RECEIVED A NEW OR REFINED DIAGNOSIS

GENERIC DRUGS OVER BRAND NAME PRESCRIPTIONS

See if generic drugs are available instead of brand name prescriptions.











CARE COORDINATORS OR HEALTHCARE CONCIERGES CAN HELP

Your health plan may offer **Coordinator** or **Concierge Services** to help guide you through your healthcare needs.

Some of these needs may include finding providers that are right for

you or can help with answering common billing questions. **BE CONSCIOUS OF YOUR HEALTH** 

By being proactive about your health, you can save money and time with fewer visits to your health provider.





ources:

https://captaincontributor.com/tips-better-healthcare-consumer/ https://www.census.gov/library/publications/2021/demo/p60-274.html

https://news.gallup.com/poll/327686/americans-satisfaction-health-costs-new-high.aspx